



HEDIS and Special Needs Plans

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SNP Alliance
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Agenda

NCQA AND HEDIS

HEDIS PUBLIC COMMENT

INSTITUTIONAL SNPS

STRATIFICATION AND STARS

**GOAL SETTING AND PERSON DRIVEN
OUTCOMES**



What is HEDIS??

Health care's
most-used tool
for improving
performance

Asks how often
insurers provide
evidence-based
care to support
more than 70
aspects of health

H *healthcare*

E *ffectiveness*

D *ata*

I *nformation*

S *et*



HEDIS shines a light on health plans' quality

179 million

56% of population

HEDIS Public Comment period

February 22 to March 22 2017

www.ncqa.org/homepage/ncqa-public-comments/hedis-2018-public-comment

comment X

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HEDIS® 2018 Public Comment

NCQA is releasing for public comment proposed new measures, changes to existing measures and guidelines and strategies for addressing issues that apply across various HEDIS measures for HEDIS 2018. Reviewers are asked to submit their comments in writing via the NCQA public comment website by **11:59 P.M. (EST) on Wednesday, March 22, 2017.**

Overview

Public Comment Overview Memo

Proposed New Measures:

- Use of Opioids at High Dosage or From Multiple Providers
- Follow-Up After Emergency Department Visit for People With Multiple Chronic Conditions
- Transitions of Care
- Depression Screening and Follow-Up for Adolescents and Adults
- Pneumococcal Vaccination Status for Older Adults
- Unhealthy Alcohol Use Screening and Follow-Up

Proposed Changes to Existing Measures:

- Immunizations for Adolescents
- Initiation and Engagement of Alcohol and Other Drug Dependence Treatment
- Identification of Alcohol and Other Drug Services
- Plan All-Cause Readmissions
- Breast Cancer Screening

Cross-Cutting Topics:

- Telehealth
- Addressing socioeconomic status
- Accounting for individuals enrolled in Medicare Institutional Special Needs Plans (I-SNPs)

Desktop

Institutional Special Needs Plans

Patients with frailty; limited life expectancy

NCQA sought public comment on proposal to exclude patients in i-SNPS from 3 measures

- *Breast Cancer Screening*
- *Colorectal Cancer Screening.*
- *Osteoporosis Management in Women Who Had a Fracture.*



Addressing Socioeconomic Status

Dual Eligibility, Low Income Supplement, and Disability

CMS undertook several streams of work focused on these special populations.

- Rand analysis: mixed bag, a few measures with better performance in high DE/LIS plans, most with no significant difference, and several with worse performance
- ASPE report
- Contract with NCQA – to look at our own measures

ASPE- Assistant Secy for Planning and Evaluation

Report on Social Risk Factors and Performance Under Medicare's Value-Based Purchasing Programs

- Described impacts of community, providers, and patients
- Transparency as overriding goal



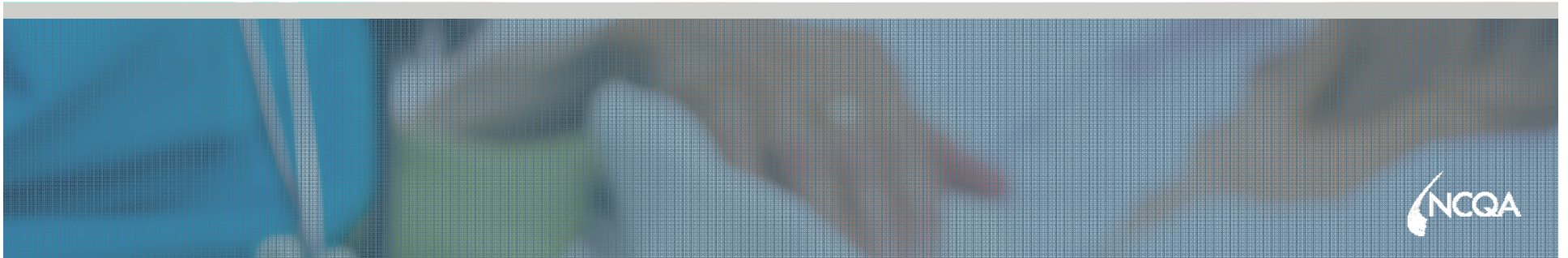
NCQA looked at HEDIS measures in STARS

- Breast cancer screening
 - Colorectal cancer screening
 - Diabetes – eye examination
 - Plan all cause readmission
- Proposed **stratification** of performance by
 - Dual eligibility
 - Disability



Look to the future

Goal setting and measurement



Developing Person Driven Outcome Measures

Goal is to support individualized care

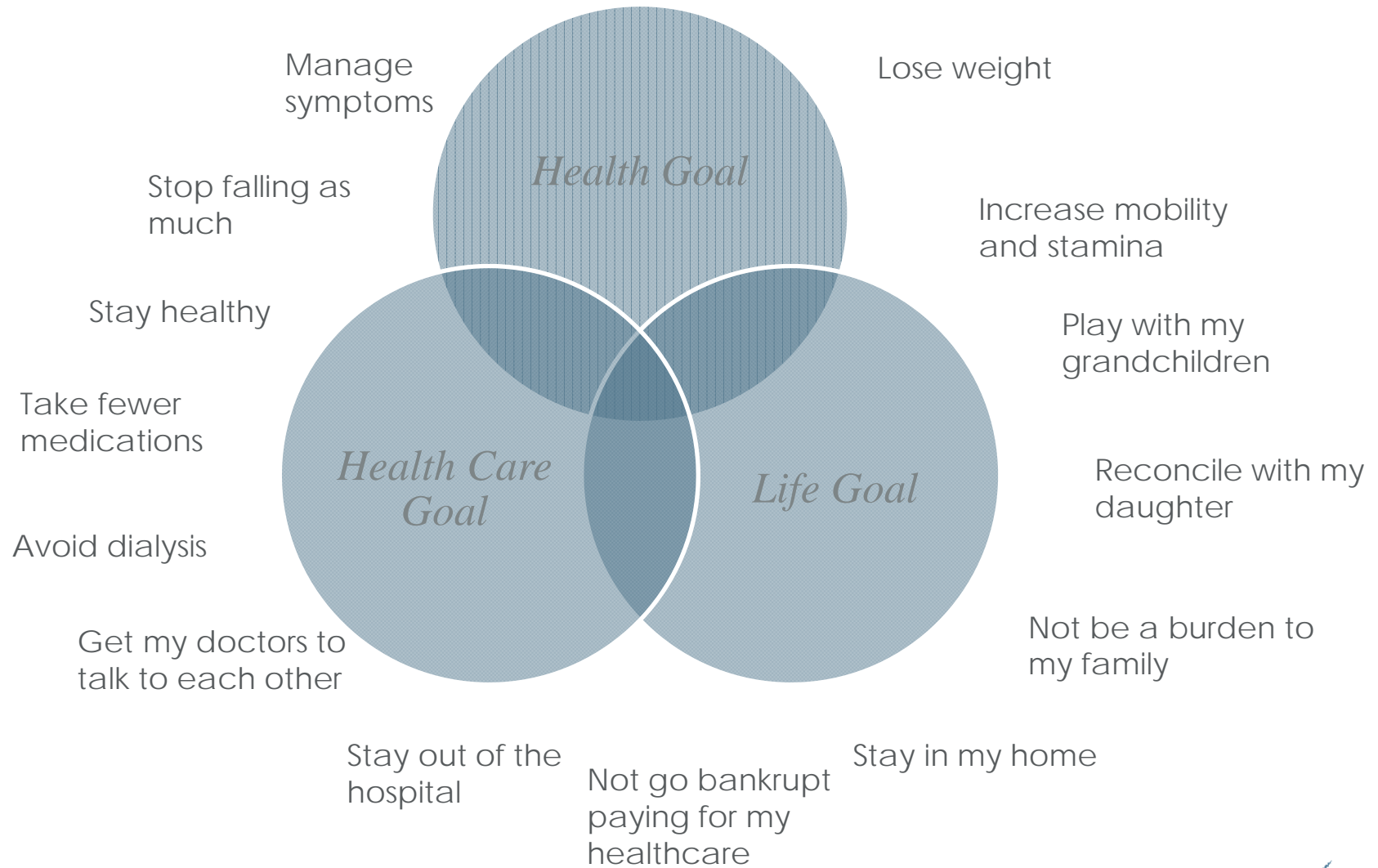
Aim to develop individualized outcome measures for complex older adults that can be used for care planning and are standardized for valid and reliable quality measurement.

Learning collaborative of six organizations piloting two methods for collecting and using person-driven outcomes in care planning

- Goal attainment Scaling
- Prioritized PROMs

Initial feedback positive— use of standardized outcomes enhances goal setting discussion.

What Matters Most?





Questions